



Subject Matter Expert VSAT Engineer (all genders)

International customer projects

VIENNA FREQUENTIS AG FROM NOW ON FULL TIME

Job Introduction

Frequentis Group with headquarters in Vienna is an international supplier of communication and information systems for control centres with safety-critical tasks. Worldwide, more than 500 customers in some 150 countries with more than 45,000 workstations already trust our know-how and proven experience.

Frequentis ensures that air traffic safety demands are matched with the appropriate network technology. This is critical to increase airspace capacity, enhance safety and reduce the cost per flight. By bringing the available building blocks together in one **tailored network solution**, we can achieve this as part of an IP-based solution or within a hybrid environment. Frequentis has the expertise to merge applications into a converged IP infrastructure, manage safety-critical applications in a dedicated solution and integrate multiple technologies from many providers (e.g., MPLS, microwave, VSAT) into a homogenous end-to-end network solution.

Key Tasks

- You are part of an engineering team and are responsible for a section of the technical solution in the VSAT area in customer projects.
- You are the technical contact person for our customers and internal interfaces (ongoing projects in different continents e.g. North and South America).
- You collaborate in the design, setup, and configuration of the system architecture for standard IT and network components as well as Frequentis products in a safety-critical environment
- You analyse customer requirements and translate them into system requirements in order to be able to evaluate the technical feasibility of the final design. Technical risk management, including security and safety aspects, is also one of your tasks.
- You will guide the implementation of rollout projects within a nationwide system (including setup, integration, acceptance, and operation), and take care of the analysis and resolution of malfunctions and errors in existing systems.
- Also you will carry out the implementation of new software for internal testing, acceptance and rollout together with the customer.
- You are responsible for the support in the area of maintenance and service tasks.

Key Qualifications

- You have completed technical training with an IT or telecommunications focus and have at least 5 years of experience in an interface function with a high technical focus (e.g. as a system engineer)
- You have a solid technical background in Information Technology, with a focus on Linux systems and networking. You possess hands-on experience with Layer 2 and Layer 3 network technologies.
- Good knowledge of communication technology (VoIP, SIP, RTP) for media audio transport protocols over UDP, TCP, and multicast.
- Professional experience with ITIL is considered beneficial.
- You enjoy working with customers and are willing to travel internationally approximately 35% of the time.
- Due to our international customer relationships, we require a very good command of English, any other foreign language is an advantage (especially Portuguese or Spanish).

Benefits

Working at Frequentis means making the world a safer place every day, long-term career opportunities and numerous benefits. These include a working time model based on trust, the option to work from home or remotely, a choice of IT equipment, a

public transport ticket for the Vienna core zone or a reserved parking space, an allowance for meals in the office and reimbursement of expenses for working from home, the option to take a sabbatical, a comprehensive onboarding program and numerous programs for professional and personal development. You can find even MORE benefits on our career website.



TRUSTED
WORKING HOURS



OFFICE
RESTAURANT



HOME
OFFICE



MODERN
IT-EQUIPMENT



PUBLIC TRANSPORT /
PARKING SPACE



MENTORING
PROGRAM



TRAININGS



FITNESS
& CO

Salary

The remuneration for this position consists of: The collective agreement minimum salary of EUR 43,553 gross per year (based on a 38.5 hour week) PLUS an overpayment in line with the market depending on your professional qualifications and experience. What else is important to you? We look forward to receiving questions from our future #ExpertsForASaferWorld.



Laura Odza

HR Recruiting & Talentmanagement | laura.odza@frequentis.com | [Social media contact](#)

www.frequentis.com/career